



## Assess Your Coronavirus (COVID-19) Risk

Check your symptoms or get your COVID-19 at-home test kit:

Experiencing symptoms you think may be related to COVID-19? Answer a few simple questions to assess your symptoms and risk level. If you need to be tested for COVID-19, Cigna is **waiving** out-of-pocket costs for FDA-approved diagnostic tests.

Access COVID-19 testing at home with an FDA-approved specimen collection kit from LabCorp. Simply complete a short online survey and provide your Cigna insurance information. LabCorp will mail you an at-home specimen collection kit and a prepaid mailer to send back for testing at **no cost** to you. Results are available 1-3 days after sample is received at lab. Must be 18 or older.

### Links below:

[Assess Symptoms](#)

[Order COVID-19 Test Kit](#)

### Important Information for Customers:

Coronavirus (COVID-19) Update: Cigna Medical Customers--important benefit information related to COVID-19:

**COVID-19 diagnostic visits:** Cigna is waiving out-of-pocket costs for COVID-19 visits with in-network providers, whether at a provider's office, urgent care center, emergency room, or via virtual care, through October 31, 2020.

**COVID-19 testing:** Cigna is waiving out-of-pocket costs for COVID-19 FDA-approved diagnostic testing through January 21, 2021. To find a testing location, contact your doctor or search online for a COVID-19 testing site near you. Cigna is also waiving out-of-pocket costs for COVID-19 FDA-approved at-home specimen collection kits and other diagnostic tests. Order a specimen collection kit.

**COVID-19 treatment:** Cigna is waiving out-of-pocket costs for all COVID-19 treatment, through October 31, 2020. The treatments that Cigna will cover for COVID-19 are those covered under Medicare or other applicable state regulations. The company will reimburse health care providers at Cigna's in-network rates or Medicare rates, as applicable.

**Getting your medications:** Home delivery is a convenient option when you're taking a medication on a regular basis. No need to go to your local pharmacy, you can get your medications delivered to you. Here's how:

**Customers with Cigna Pharmacy benefits:** Call your doctor's office and ask them for a 90-day (or 3-month) prescription with refills. Have them send it electronically to our home delivery pharmacy. If you need additional assistance, call us at [1 \(800\) 835-3784](tel:18008353784) and we can help. (Note: Some medications aren't available in a 90-day supply and may only be packaged in lesser amounts.)

**Customers without Cigna Pharmacy benefits:** Check your pharmacy benefit materials, or call your pharmacy benefits provider, to find out if you have access to home delivery. You can also contact your retail pharmacy - many are now offering home delivery services. Please note: Our call and chat response times are longer than usual because of increased volume. For frequently asked questions related to COVID-19, [visit our Coronavirus \(COVID-19\) Resource Center.](#)

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